

July 12, 2022

Ruth [REDACTED]  
[REDACTED]  
[REDACTED]

Amount Recovered  
**\$13,889.36**

**Re: 600 Blk Colbert Ave, Perdido Key, FL 32507**

Dear Ruth:

At Overage Funding Solutions LLC, we are committed to providing extraordinary value to our clients. To help us to continue to improve, we'd like to ask you a few questions about your experience. It will only take a few minutes, and your answers will help us make our service better for other people to benefit from.

1. On a scale of 1-5, please tell us about the following:

|   | Poor |   | Neutral |   | Excellent |
|---|------|---|---------|---|-----------|
| How <b>Professional</b> was your claim handled?   | 1    | 2 | 3       | 4 | 5         |
| How <b>Knowledgeable</b> was your representative? | 1    | 2 | 3       | 4 | 5         |
| How well were your <b>Questions</b> answered?     | 1    | 2 | 3       | 4 | 5         |
| How well were your funds <b>Handled</b> ?         | 1    | 2 | 3       | 4 | 5         |
| How was your <b>Overall Experience</b> with OFS?  | 1    | 2 | 3       | 4 | 5         |

2. What did you like best about your experience with us?

*Prompt response and notifications*

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I would like to thank you for taking the time to help us improve.

Sincerely,  
  
Anthony Kogak  
Managing Member