



www.OverageSolutions.com

May 21, 2020

John C [REDACTED]
[REDACTED]
[REDACTED]

Amount Recovered
\$7,257.69

Re: 4 Whetstone Ln, Palm Coast, FL 32164

Dear John:

At Overage Funding Solutions LLC, we are committed to providing extraordinary value to our clients. To help us to continue to improve, we'd like to ask you a few questions about your experience. It will only take a few minutes, and your answers will help us make our service better for other people to benefit from.

1. On a scale of 1-5, please tell us about the following:

| | Poor | | Neutral | | Excellent |
|---|------|---|---------|---|-----------|
| How Professional was your claim handled? | 1 | 2 | 3 | 4 | 5 |
| How Knowledgeable was your representative? | 1 | 2 | 3 | 4 | 5 |
| How well were your Questions answered? | 1 | 2 | 3 | 4 | 5 |
| How well were your funds Handled ? | 1 | 2 | 3 | 4 | 5 |
| How was your Overall Experience with OFS? | 1 | 2 | 3 | 4 | 5 |

2. What did you like best about your experience with us?

Working with Anthony was fantastic. He called and emailed when he said he was going to. My wife and I felt very comfortable with him.

I would like to thank you for taking the time to help us improve.

Sincerely,

Anthony Kogak
Managing Member