

December 12, 2019

Victoria B [REDACTED]  
[REDACTED]

Amount Recovered  
**\$34,198.38**

Re: [REDACTED] **Pensacola, FL 23021**

Dear Victoria:

At Overage Funding Solutions LLC, we are committed to providing extraordinary value to our clients. To help us to continue to improve, we'd like to ask you a few questions about your experience. It will only take a few minutes, and your answers will help us make our service better for other people to benefit from.

1. On a scale of 1-5, please tell us about the following:

	Poor		Neutral		Excellent
How <b>Professional</b> was your claim handled?	1	2	3	4	5 ✓
How <b>Knowledgeable</b> was your representative?	1	2	3	4	5 ✓
How well were your <b>Questions</b> answered?	1	2	3	4	5 ✓
How well were your funds <b>Handled?</b>	1	2	3	4	5 ✓
How was your <b>Overall Experience</b> with OFS?	1	2	3	4	5 ✓

2. What did you like best about your experience with us?

*I was a little hesitant at first, but after I received the check, I became a believer. Thank you!*

I would like to thank you for taking the time to help us improve.

Sincerely,



Anthony Kogak  
Managing Member