

October 17, 2019

Thelma G [REDACTED]  
[REDACTED]

Amount Recovered  
**\$24,054.35**

Re: [REDACTED] Orlando, FL 32839

Dear Thelma:

At Overage Funding Solutions LLC, we are committed to providing extraordinary value to our clients. To help us to continue to improve, we'd like to ask you a few questions about your experience. It will only take a few minutes, and your answers will help us make our service better for other people to benefit from.

1. On a scale of 1-5, please tell us about the following:

	Poor	Neutral	Excellent
How <b>Professional</b> was your claim handled?	1	2	3 4 <u>5</u>
How <b>Knowledgeable</b> was your representative?	1	2	3 4 <u>5</u>
How well were your <b>Questions</b> answered?	1	2	3 4 <u>5</u>
How well were your funds <b>Handled?</b>	1	2	3 4 <u>5</u>
How was your <b>Overall Experience</b> with OFS?	1	2	3 4 <u>5</u>

2. What did you like best about your experience with us?

*Just received money which I never thought I would get. I am an elderly person with not much money and this money was a godsend. I was treated ~~as~~ with such courtesy and kindness which I appreciated so much. I highly recommend Overage Funding Solutions for anyone in my position.*

I would like to thank you for taking the time to help us improve.

Sincerely,



Anthony Kogak  
Managing Member